



International
MedicalRelief

2020 Annual Report

LETTER FROM OUR PRESIDENT

As I reflect on 2020, I must give thanks to those who served with us, our IMR Family, both the new and the seasoned IMR family members who stood by us. We could not have navigated through the pandemic without them. They are my inspiration. They showed me their potential. They engaged in the new IMR and went beyond measure to support us.

While serving in their own communities and being heroes at home, they came and stood by us at a time when we needed them most. They helped us by engaging in the potential that we saw in IMR. They helped us to rethink and reframe our efforts. They exchanged opportunities to see the world's communities for an opportunity to help the IMR community at home and support us and our cause. I can honestly say that I've never been prouder of them, our volunteers that stood by our side, IMR strong, during the pandemic, like never before. We thrived because of them.

To our volunteers, thank you for being humble enough to give up your global travels and serve alongside those same vulnerable people right here in our home. While you have always advocated for the communities of the world, you advocated for IMR. Thank you for adapting. Thank you for being our strength.

Thank you for advocating for our cause, thank you for being the good, thank you for being the light because you were strong enough

and brave enough to see it with us. Your light became the asterism we needed to succeed. Thank you for giving up experiencing new cultures and seeing new places for being our hope and our light. Thank you for being brave enough to help us climb the hill before us. You helped us with nothing in return but knowing you saved lives. You gave care and hope to so many vulnerable people who needed you, and you gave back to IMR who needed you. You embraced doing things differently.

We give thanks this year to our volunteers who gave back to us. They are our IMR heroes.

A handwritten signature in blue ink that reads "Shauna Kig".

"For there is always light if only we're brave enough to see it. If only we're brave enough to be it."

- Amanda Gorman, *The Hill We Climb*

2020 RECAP

The story of 2020 began with our strongest year ahead of us. We had more global deployments and more volunteers planned than at any time in the history of IMR. The year 2020 was our strongest year – it drew us closer to our IMR friends who became our unsung heroes.

The true spirit of IMR shined brightly through the brave volunteers that became our light during this challenging time.

And so our story of 2020 unfolded to remind us of the light that exists and the brave heroes that we have in our IMR family. We treated more patients, trained more team leaders, served more communities, and had more volunteers than ever in the history of the organization. We stood strong through the storms, faced challenges head on, become a closer family than we have ever been. We persevered and flourished in a new environment, thrived in new communities, and invested in our core values.

Our volunteers came to us without waver. They were the good, they saved lives.

BY THE NUMBERS

Our IMR volunteer base more than doubled during the pandemic in 2020 as health care heroes came to Colorado to give of their time and talent to meet IMR's mission. Missions more than doubled from 97 deployments in 2019 to 195 in 2020. IMR trained 22 team leaders in brand new, Covid safe clinical protocols, and we now have more leadership in the field than we have ever had. By the end of 2020, IMR had treated in total 517,343 since its inception and added support to a new country with medical aid in Lebanon. Telemedicine and telehealth became the new normal as we weaved through helping our international and domestic communities.

THE TRANSFORMATION

In the early days of the Covid-19 pandemic, our leadership team was around the world in Costa Rica, India, and Tanzania. When governments began to restrict movement, we gathered all hands on deck and our team became our family. Responding to the pandemic was at the forefront of every decision we made. We did not shy away but faced this headwind with courage. IMR adapted operations from largely international deployments to primarily domestic operations while maintaining true and steadfast to our mission.

Being adaptable and flexible are always the keys we ask of our volunteer core, and this was no different. Now it was our time.

IMR was committed to maintaining our mission of serving the most vulnerable populations and being a part of the solution. We confronted Covid-19 globally and locally. IMR set up Covid-19 testing sites in collaboration with the Colorado National Guard and the Colorado State Emergency Operations Center.

It quickly became apparent that reaching our global communities would be hindered due to travel restrictions, so IMR donated medical

supplies and medicines around the world to communities and provided free training on Covid prevention and telemedicine visits to keep our global communities healthy and safe. We proudly watched our international communities meet these calamitous times with the backbone of IMR behind them.

We swiftly expanded our Colorado efforts to have the greatest impact by serving Colorado's most vulnerable populations, our unhoused friends and neighbors. The pandemic increased the vulnerability of those living in congregate shelters, and IMR was at the forefront of creating a new normal, alongside the City of Denver and HOST, to provide 24/7 medical care for these communities most in need.

We protected Colorado's native tribes by bringing Covid-19 relief efforts with our DART (Disaster Area Response Teams) to the southern border. Our mission is our compass, and it guided every decision we made. The health services we provided stood strong with our foundation.

International Medical Relief shifted our focus through the pandemic and faced the challenge head-on with strength and resilience.

A group of healthcare workers, mostly women, are standing in front of a large white tent. They are wearing blue scrubs, face masks, and some have their hair tied back. The background shows a parking lot with some vehicles and trees under a clear sky.

International Medical Relief shifted our focus through the pandemic and faced the challenge head-on with strength and resilience.

WE ARE HERE FOR YOU
TO EVERYONE IN OUR AMAZING IMR FAMILY.

YOU MAY BE FEELING TIRED
YOU'VE BEEN ON THE FRONT LINES
YOU ARE OUR HEROES

YOU'VE EMBRACED NEW TASKS AND DOING THINGS DIFFERENTLY
YOU HAVE THE SPIRIT OF SACRIFICE AND SELFLESSNESS

NO HOW MUCH YOU MATTER
BUT DON'T FORGET ...

THE WORLD IS WIDE OPEN AND THEY ARE CALLING US LIKE NEVER BEFORE

THERE IS STILL HOPE TO BE GIVEN
LOVE TO BE SHARED
ADVENTURE TO BE SOUGHT

IN THESE TRYING TIMES, YOU MATTER NOW MORE THAN EVER,
WE NEED YOU TO REMIND THE WORLD THAT LIKE A DAWN OF A NEW DAY, THESE CHALLENGES WILL PASS.

WE NEED YOU TO HELP THE WORLD HEAL AND RECONNECT US ALL WITH WHAT WE LOVE DOING THE MOST

SO WHEN YOU CAN, GET BACK TO THE WORLD, GET BACK TO EACH OTHER

WE ARE HERE FOR YOU
WE WILL RISE AS ONE, WE WILL EMBRACE



ACCOUNTABILITY & TRANSPARENCY

Through March of 2020, International Medical Relief served 10,429 patients in 22 international comprehensive clinics.

Following the shutdown of international travel, we turned our focus to disaster relief here at home. Through 24-hour patient care, urgent care, and Covid health screening and testing, we served an additional 152,870 patients in Colorado.

International Medical Relief is a transparent, non-profit organization that provides humanitarian assistance through medical relief. We are transparent in our mission, our work, our finances, and our operations. We believe in complete financial reporting and disclosure, and board and management fiscal responsibility for our operations.

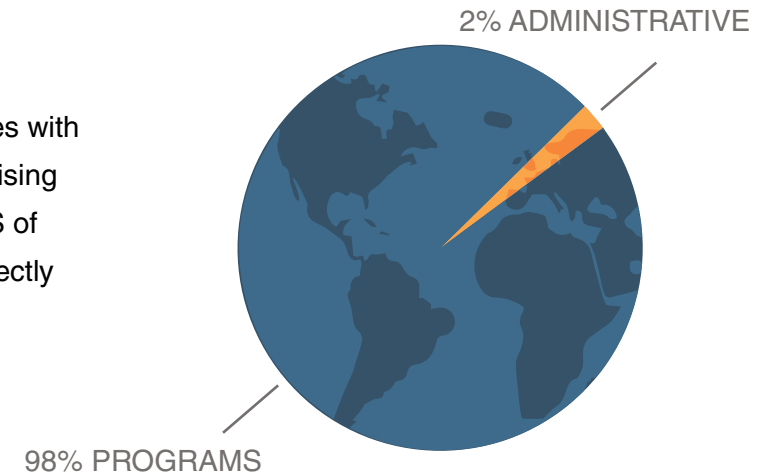
International Medical Relief is recognized as a tax-exempt organization under Section 501(c)(3) of the Internal Revenue Code. Your gifts to IMR are tax-deductible in the United States to the extent allowed by law. For more information about our financial or non-profit status, you can contact us by phone 970-635-0110 or via email at contact@imrus.org

FINANCIAL STATEMENTS

These statements present the financial position of International Medical Relief for Fiscal Year 2020, which runs from January 1 through December 31. All figures are reported in accordance with generally accepted accounting principles in the United States of America.

USE OF FUNDS

International Medical Relief operates with just 1.8% administrative and fundraising costs, so that more than 98 CENTS of every dollar donated is invested directly into our programs.



PUTTING YOUR DOLLARS TO WORK



FOR EVERY **\$1**
DONATED TO
INTERNATIONAL
MEDICAL RELIEF,
MORE THAN **\$25** IN
MEDICINES, MEDICAL
SUPPLIES, AND
MEDICAL SERVICES
ARE DONATED TO
THOSE IN NEED.

2020 AT A GLANCE

163,299

TOTAL PATIENTS
SERVED

22

TOTAL INTERNATIONAL
COMPREHENSIVE
CLINICS

12

TOTAL COUNTRIES
SERVED

173

TOTAL CLINIC DAYS
OF COLORADO
DISASTER RELIEF

9

TOTAL DAYS OF
COLORADO STATE CAPITOL
COVID SCREENING/TESTING
AND HEALTH SCREENING

TOTAL INCOME

\$98,136,356

ADMINISTRATIVE EXPENSES

\$1,286,750

PROGRAM FIELD COSTS

\$93,166,000

TOTAL EXPENSES

\$94,452,750



“I have done a lot of volunteer work, but serving in Colorado was my first medical mission. Through that work of helping both unhoused men and women, I was inspired to learn more about healthcare and medicine and continue my service in Haiti. It seemed to be the perfect match of language, culture and need.”

— Agathe, Team Haiti

HIGHLIGHTS OF THE YEAR

January: We returned to Cambodia for our ninth year and saw more than 1,300 patients in six rural communities. Our dedicated volunteer team on the ground helps to elevate our services by ensuring proper medical translation, which allows us to serve our patients compassionately and respectfully. Some of our Cambodian team members have served with us for more than five years!



March: Our “spring break” trips were especially popular this year – for both volunteers and patients. On missions to Uganda, Puerto Rico, India, Peru, Costa Rica, and Tanzania, we saw nearly 6,000 patients.

April: During the initial outbreak of COVID-19, we deployed two teams to Asia to deliver PPE, as well as help local healthcare providers identify respiratory and fever cases. Altogether, we distributed more than 75,000 N95 respirator masks, along with gloves, gowns, and hand sanitizer to hospitals and healthcare facilities. Carrie, an IMR alumnus, helped secure masks to distribute in Mumbai, India where she volunteered in March. She then came home to Colorado to help get PPE for local hospitals.

May: IMR was invited by national and local partners, including the State Emergency Operations Center and the City of Denver, to assist with community-based COVID-19 testing locations. We began recruiting and staffing volunteers for locations around the U.S.





June: We focused our support at home in Colorado. We sent a team to the Southern Ute Reservation to provide them with COVID-19 testing, medical support, and community health education. We also partnered with state and local officials to provide medical support at a congregate living shelter at the Denver Coliseum created for unhoused women. In addition, when Colorado state legislators returned to work, we provided health screenings, temperature checks, and COVID-19 prevention education at the State Capitol.

August: We returned to the Southern Ute Reservation to help with testing and education on COVID-19 prevention. We continued to provide medical staffing at the Coliseum shelter, which transitioned from a women's shelter to one for men. Students from the Denver College of Nursing, held back in their studies because of COVID restrictions, were able to achieve their clinical hours working in the shelter, benefiting both the students and the shelter's residents. As word spread in Denver about our efforts, we were asked to recruit volunteers for other congregate housing locations in the city.

October: We launched our new website, which allows us to better manage our cadre of volunteers through a Salesforce management platform. Through a connection with one of our volunteers, we were able to send medical supplies to Lebanon to support the healthcare system as it struggled to care for an overwhelming number of Syrian refugees and COVID-19 patients as the nation was undergoing extreme political unrest.

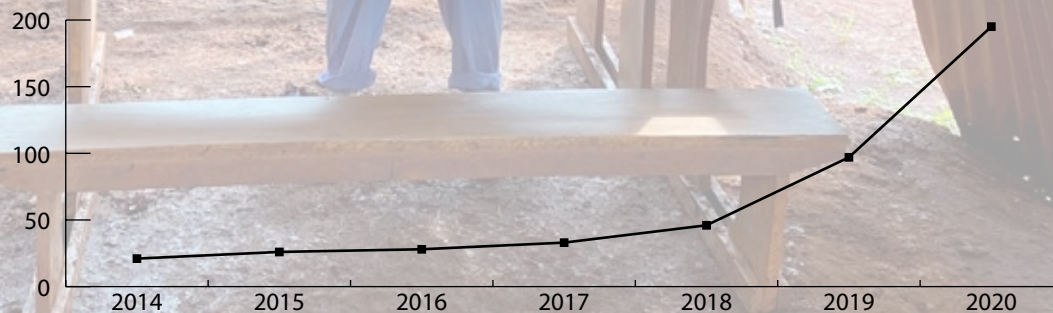
November: On our first international mission in six months, we sent a team to Haiti to provide medical support similar to the work we were doing in Colorado. One of our team members had been a volunteer at the Coliseum shelter and felt called to use her experience to support others by providing similar care internationally.

December: Through a partnership with a private donor, we delivered much-needed medicines to the Bomberos – volunteer firefighters – in Guatemala, who serve more than 300 patients a month in addition to their firefighting duties. As the Colorado legislature called a special session at the end of the year, we returned to the Capitol with them to provide rapid response COVID-19 testing and screening.

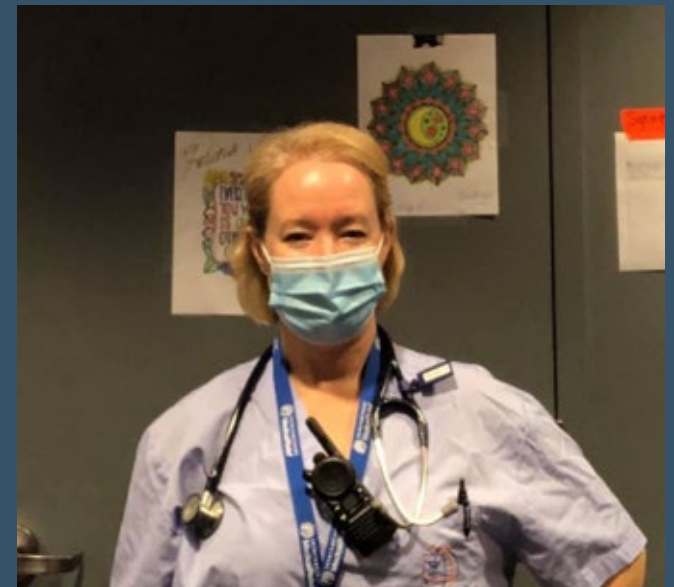
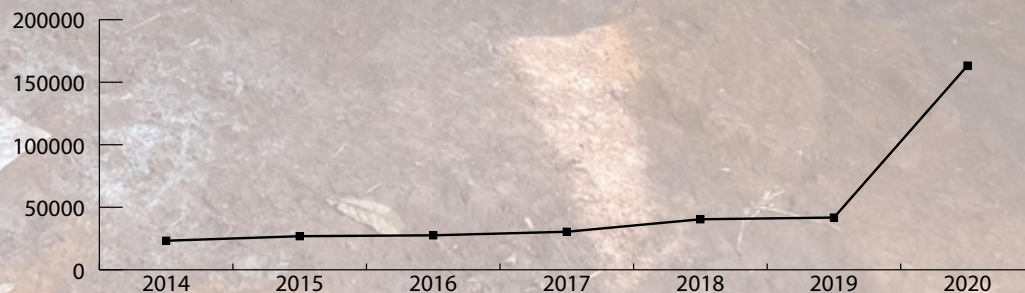




PROGRAMS



PATIENTS



My time in Colorado last week with International Medical Relief assisting with the COVID-19 relief effort was a HUGE life-changing experience for me. I can't begin to describe how good it felt to be able to use my nursing skills to give back to those who otherwise wouldn't have access to medical care. And as a bonus, I made some amazing new friendships on the 'crew' that will continue for years to come! Now, more than ever, I am confident in my decision to join IMR on another medical mission in December to travel to Costa Rica.

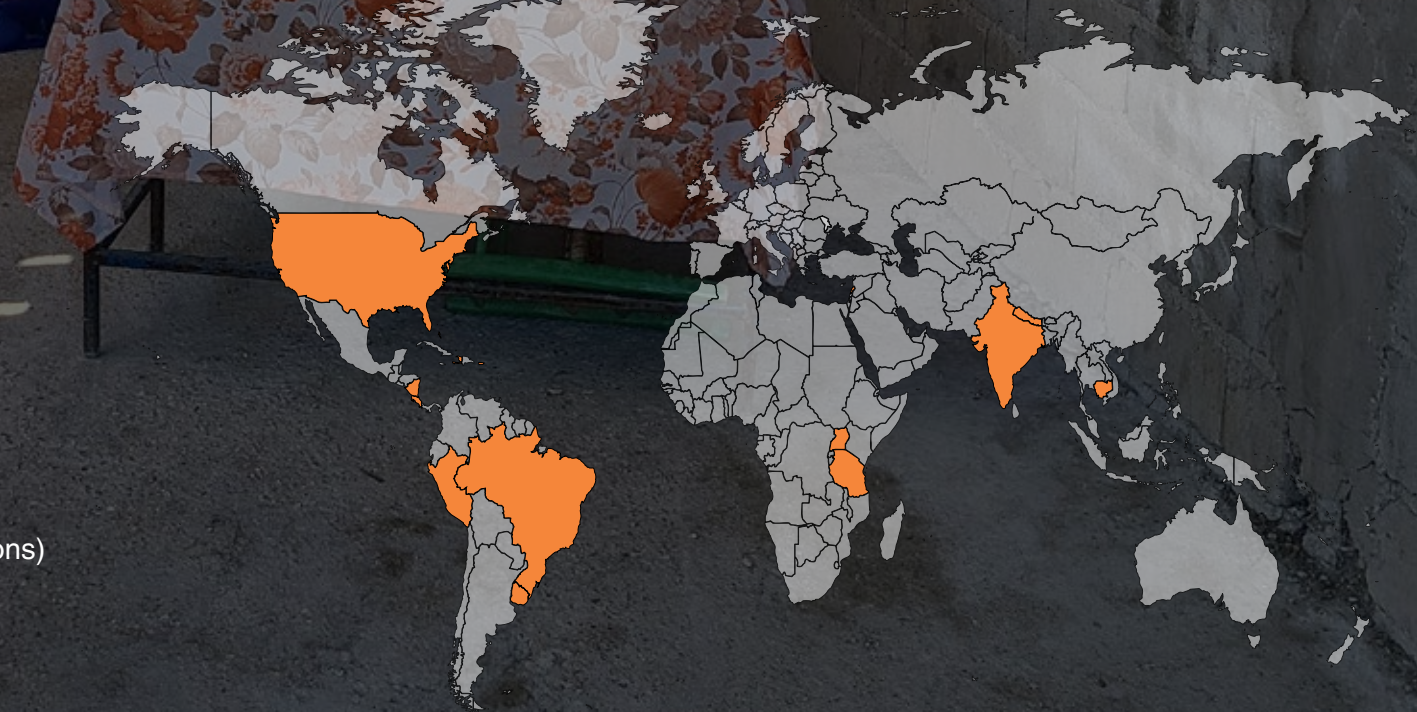
- Andee Maloney

2020 MISSION TRIPS

Bahamas
Brazil
Cambodia
Costa Rica
Haiti
India
Nepal-Bhutan
Nicaragua
Peru
Puerto Rico
Tanzania
Uganda

2020 Disaster Relief

Denver, Colorado (4 locations)
Parker, Colorado
Evergreen, Colorado
Telluride, Colorado
Beirut, Lebanon



2020 MISSION TRIPS

BOARD OF DIRECTORS & MEDICAL BOARD

The governing bodies of International Medical Relief are proud to have oversight of the fiduciary responsibilities of the organization and the medical protocols and best practices for field operations. The boards regularly meet and provide guidance to the organization, as well as self-evaluation. Together, they provide sound, ethical, legal governance and financial oversight of the organization's operations and steer the activities toward continued success.

Board of Directors:

Shauna King

Ann Werts

Tanja Thompson





This past week I took my nursing career and applied it in a very different way than my typical 12-hour shift in the emergency department. I traveled to Uganda, Africa with International Medical Relief. The team members are some of the most amazing people I have met and quickly we became a family. We provided medical care to more than 1,000 people who do not have any healthcare resources miles and miles away. From the kids to the elderly, I have learned so much. People in the rural communities we served work hard every day to provide themselves and their families with basic life necessities such as clean water, food, shelter, and healthcare. I take advantage of those every day without thinking twice about it. Uganda definitely filled a spot in my heart I didn't know was missing.

– Erica, Team Uganda